

## Dear New Customer:

As the owner of J.M. Walsh Oil, please allow me to introduce you to our company. For over 35 years now, we have been serving Cape Ann's heating needs as a family owner and operated, full-service company. We are fully insured, including extensive pollution coverage through a specialized fuel insurance program. Some of the money saving services we can offer you are:

- \* Automatic Delivery
- \* Installation of Heating/Cooling Equipment
- \* Service/Install Hot Water Heaters
- \* Budget Plans
- \* Radiant Heating

- \* 24-Hour Emergency Service
- \* Customer Referral Rewards
- \* Fuel Assistance
- \* Service Contracts
- \* Senior Citizen Discount

Please download a New Account form and a Credit Application, which are required to open an account with us. Upon credit approval, you will have 7 days from the delivery date to remit full payment at the discounted price. The delivery invoice is your bill. After 7 days, the price increases by .30¢ per gallon. If you prefer to pay on a C.O.D. basis or budget plan you will receive the discount at the time of delivery.

Also available for download is a Credit Card Authorization, if you would like to authorize automatic payments on your credit card at the time of delivery to ensure that you receive the Prompt Pay Discount.

As a full-service company, we also offer Service Contracts to our customers. Information on cost and eligibility for your specific system will be available after an inspection. The sample Service Contract, available for download, outlines the program's covered parts and services.

Please feel free to call if there are any questions, and don't forget to inquire about out customer referral reward. You could start earning your first \$50.00 today!

Sincerely,

Janelle L. Favaloro

President

J.M. Walsh Oil Company Inc.

jmwalshoil.com



## **CONSUMER CREDIT APPLICATION**

Applicant is relying on h complete section 1, sign even if you are married. please print their full name	individual account	ACCOUNT ON THE BEHALF OF ANOTHER  If you are relying on another person's income, assets and credit references, please complete section 2 for the other person and section 1 for yourself.  Note: Alimony and child support do not need to be disclosed as income			
Spouse First	Middle	Last Name			
1 INDIVIDUAL INFO	<b>DRMATION</b> (ALL APPL	ICANTS) YOUR S	S#		DATE OF BIRTH
YOUR NAME FIRST	INITIAL	LAST			PHONE #
PRESENT ADDRESS STREET	CITY	STATE	ZIP	HOW LONG? YRS MOS	MOBILE #
PREVIOUS ADDRESS STREET	CITY	STATE	ZIP	HOW LONG? YRS MOS	OWNER TENANT NUMBER OF DEPENDENTS
YOUR EMPLOYER		PO	SITION		HOW LONG? YRS MOS
EMPLOYER'S ADDRESS STREET	CITY	STATE	ZIP	EMPLC PHONE	
MONTHLY INCOME BEFORE DEDUCTIONS \$		MONTHLY ALIMO MAINTENANCE P			
NEAREST RELATIVE NOT LIVING WITH YOU NAME ADDRESS PHONE					PHONE #
2 ACCOUNT ON TH	E BEHALF OF ANOTE	IER THEIR SS#			DATE OF BIRTH
THEIR NAME FIRST	INITIAL	LAST			PHONE #
THEIR PRESENT ADDRESS STREET	CITY	STATE	ZIP	HOW LONG? YRS MOS	MOBILE #
THEIR PREVIOUS ADDRESS STREET	CITY	STATE	ZIP	HOW LONG? YRS MOS	OWNER TENANT NUMBER OF DEPENDENTS
THEIR EMPLOYER		PO	OSITION		HOW LONG? YRS MOS
THEIR EMPLOYER'S ADDRESS STREET	CITY	STATE	ZIP	THEIF PHON	R EMPLOYER'S E#
THEIR MONTHLY INCOME BEFORE DEDUCTIONS \$			ALIMONY CHILD PAYMENTS (SEE N	SUPPORT OR SEPARATE OTE ABOVE) \$	
THEIR NEAREST RELATIVE NOT LIVING WITH THEM NA	ME	ADD	RESS		PHONE #
MAY YOUR CREDIT REFER	ENCES AND HISTORY BE VI	ERIFIED IN ANY OTH	ER NAME? N	O YES	
OFFICE USE ONL	OVED – LIMIT \$	I autho inform	rize <b>J.M. Walsl</b> ation contained	mation set forth is complete  Oil Company to substanti on the application. Terms of at to be forwarded id credit i	ate and investigate the f credit will be set forth
		Signa	ature		Date



## New Account Form

Customer Name:	Email:				
Customer Name:	Email:				
Billing Address:	Billing Phone Number:				
	Mobile Phone Number:				
Automatic Delivery?	Owner   Tenant				
Automatic Credit Card Payment?	Senior Citizen (65+) ☐ Mass Energy ☐				
Delivery Address:	Description of House/Business:				
	Location of fill pipe:				
Special Delivery Instructions:	Do you have any other means of heat?				
	How do you heat your hot water?				
Location to leave delivery invoice?	Estimate of oil used annually: gallons				
Tank	Burner				
Oil tank size?	Brand name of equipment:				
Age of tank?	Age of equipment?				
Date of last inspection?	Date of last cleaning?				
How full is tank now?					
Do have any special concerns?					
Are you interested in a Service Plan?					
How did you hear of our company?					
Previous oil company?					



## **Credit Card Authorization**

In an effort to better serve our clients and simplify your billing experience, we offer credit card acceptance. Charge card information is filed with your confidential information and kept secure.

OPTIONS	(initial) I hereby give J.M. Walsh Oil Company, Inc. permission to process the agreed upon Budget Payment automatically on the first of each month.  (initial) I hereby give J.M. Walsh Oil Company, Inc. permission to process amounts due for services rendered at the time of service.  (initial) I hereby give J.M. Walsh Oil Company, Inc. permission to process amounts due for oil delivered at the time of delivery.  (initial) I hereby give J.M. Walsh Oil Company, Inc. permission to process Service Contract Payments when due.					
	Customer Name: Billing Address:					
IONINFORMATPAYMENT	Type of Card:  Card Number:  Expiration Date:  The undersigned guarantees perf  Card Holder Name:  Signature of Card Holder:		masterGard recurity Code:  ns of this agreement.	DISCOVER	  	
POLICY CHARGE	(initial) Being the authoric forth in this agreement, agree to p further agree that in the event my company payment of any outstanding balac Company, Inc. in writing that I w satisfied. 2. All deliveries, service,	ay, and specifically authorize to credit card becomes invalid, I wilnces owed. I understand that thish to cancel the agreement and installation policies are met.	charge my credit card for de l provide a new valid credit c is agreement will remain in the following conditions ha	card upon request, to be charged for place until I notify J.M. Wals	ded. I or the h Oil ne are	